



FREQUENTLY ASKED QUESTIONS (FAQ):

Question: How many youth does Promise House serve?

Answer: Promise House serves up to 43 youth in the Emergency Youth Shelter and Wesley Inn Residential Home any given day.

Question: What is the maximum number of volunteers?

Answer: The maximum of volunteers is 15 per group.

Question: What is the minimum age to volunteer?

Answer: 16 years old is the minimum age to volunteer with our youth.

Question: What are the Group Volunteer availability?

Answer: Emergency Youth Shelter (EYS) activities are on Tuesdays and Thursdays from 6 PM – 7:30 PM and Saturdays (2nd & 4th Saturday of each month) 10:30 AM – 12 PM. Wesley Inn (WI) are on Thursdays and Fridays from 6:15 PM – 8 PM and Saturdays from 11 AM – 1 PM.

Question: Does Promise House provide mentorship opportunities?

Answer: Promise House does not offer Mentorship or Individual Placement opportunities working directly with our youth.

Question: Do you have Individual Volunteer Opportunities?

Answer: Yes, Individual Volunteer Opportunities are available for Special Events (Promise To Care or Golf Classic) and/or holidays (Dec. 1 – Dec. 15).

Question: Is there a Background check required for Volunteer Groups?

Answer: A background check is not required for volunteer groups. All volunteers are required to sign a Confidentiality Agreement form upon arrival.

Question: How many youth will participate in a sponsored meal/dining buddies?

Answer: We suggest you prep and/or order a meal for 30-43 residents and 6-8 Direct Care Staff. Note, we cannot guarantee the number of residents, as the number of youth in our Emergency Youth Shelter changes daily.

Question: What are the lunch and/or dinner schedules?

Answer: Lunch is served at 12 PM and Dinner is served at 5 PM.

Question: How many youth will participate in a recreational and/or empowerment activity?

Answer: 15-25 youths will participate in a recreational and/or empowerment activity. Note, we cannot guarantee the number of residents, as the number of youth in our Emergency Youth Shelter changes daily.

Question: How many youths will participate in a group outing event?

Answer: 8-12 youths (EYS and/or WI) will participate in a group outing event. Note, we cannot guarantee the number of residents, as the number of youth in our Emergency Youth Shelter changes daily.

Question: Do Promise House provide transportation to/from a group outing?

Answer: Yes, we provide transportation for the youths to/from any event.

Question: What are your opportunities available for the Transitional Living Program Residents (Age: 18-24)?

Answer: Life Skill Workshops and/or group outing passes are available only for the TLP residents. Note, TLP Residents' schedules are irregular, due to their work/school obligations.

Question: Does Promise House accept gently used items?

Answer: Promise House only accepts new and unused items.

Question: What are your In-Kind Donation delivery hours?

Answer: Monday – Friday from 10 AM – 7 PM and Saturdays from 10 AM – 2 PM